

Overstock Jeweler

Toll Free 1-800-586-0020

Fax 1-212-683-1782

Email contact@overstockjeweler.com

Thank you for your purchase. We hope you enjoy wearing your new jewelry. Any famous designer mentioned does NOT make these items. They are only inspired by famous designs. They do NOT come stamped with the designer's logo or in a box stamped with the designer's logo.

To Process a Return (International Orders are NOT Returnable)

We do not require a Return Authorization Number to process a return. Please fill the return form below and enclose it along with a copy of your packing slip. These must be included on or in your return package.

All items must be returned **within 30 days from date of receipt**. Items received after 30 days will not be accepted for return and will be shipped back to you. The only exception is during the Holiday season: Orders placed between November 1-December 25 can be returned until January 15.

In order to qualify for a refund, all items must be returned in their original condition and original packaging (gift box, velvet pouch, etc.) **We are not responsible for items that are damaged during return shipping**, so be sure to package them securely (padded envelopes are usually not sufficient without additional padding ex. bubble wrap). We will not accept returns if items arrive in any condition other than the original; we will return such items to you. If you reject that return shipment, Overstockjeweler.com reserves the right to liquidate the inventory and withhold your credit and all costs related to return shipping must be paid by the customer.

The original shipping fee is non-refundable. If you have received a free shipping offer and your returns drop the total of your order below the minimum required for free shipping, your refund will be deducted for a flat rate UPS shipping fee. All returns will be processed within 5 days of receipt. Credits issued may take 3-4 business days to show on your statement.

If you are sending your return via U.S.P.S. it is recommended you use the delivery confirmation option for an additional .60 cents in order to have a record that your return was sent and / or received.

Need a receipt? Just print your e-mail order confirmation.

Please check one and include in your return package:

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Order# _____ Number of Items returned _____

Changed mind - would like cost of item refunded

Does not fit - please send size _____

Item arrived damaged - please replace

Item arrived damaged - please return and refund

Incorrect item shipped - please send correct item

Incorrect item shipped - please return and refund

Other _____

***Exchanges can only be done for the same item/style. If you are interested in getting a different style of jewelry, please place a new order online or by calling our toll free number 1-800-586-0020. ***

Send all returns to:

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